## VISITOR REGULATIONS & TICKETS PURCHASE RULES

- 1. The administration of Batumi Dolphinarium does not take any responsibility on a date and time selected by a customer. Consequently, booked tickets are not refundable and can't be exchanged.
- 2. Booked e-tickets cannot be cancelled or refunded.
- 3. Batumi Dolphinarium holds the right to ask an identification card to identify online tickets.
- 4. Absence due to your personal reasons or Force Majeure will lead to inactive tickets and accordingly you will not be able to attend following performances.
- 5. Before transaction confirmation please make sure to check all the data, such as a date of the show, time, and number of seats and profile registration data.

